

mothercare

Important product recall notice

mothercare my first keys recall

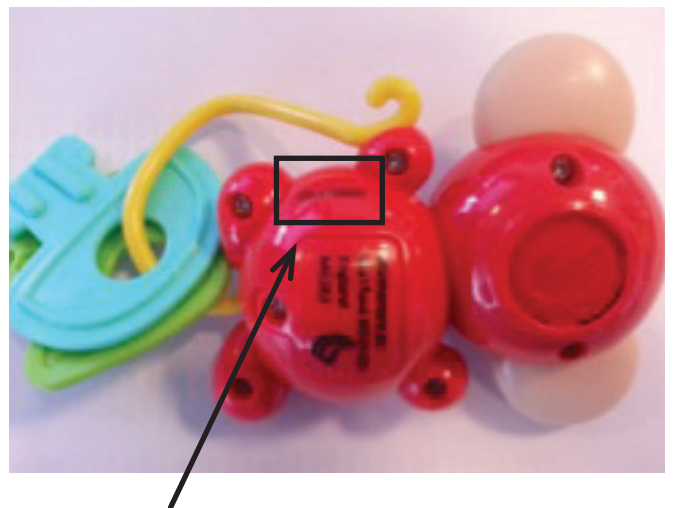
voluntary recall

Mothercare is undertaking a voluntary recall of the mothercare my first keys due to a risk of the battery compartment coming off and exposing the button cell battery.

This toy was sold in mothercare stores and on the mothercare website from June 2017 to April 2018.



product code: 914353
style number : MG262



the batch code
can be found here

Only the mothercare my first keys with a batch code of **02-161024**, **02-161205** and **02-170509** are affected by this recall. The picture above indicates where this information can be found. All other versions are unaffected.

If you own one of these toys please stop using it immediately and return your product to a mothercare store where a full refund will be given.

If you have any queries please contact mothercare via email on: product.safety@mothercare.com all queries will be answered within 24 hours on receipt of the email.

This action has been taken to ensure the safety and well-being of our customers and we apologise for any inconvenience this may cause.

Mothercare UK Ltd, Cherry Tree Road, Watford, Hertfordshire WD24 6SH.